

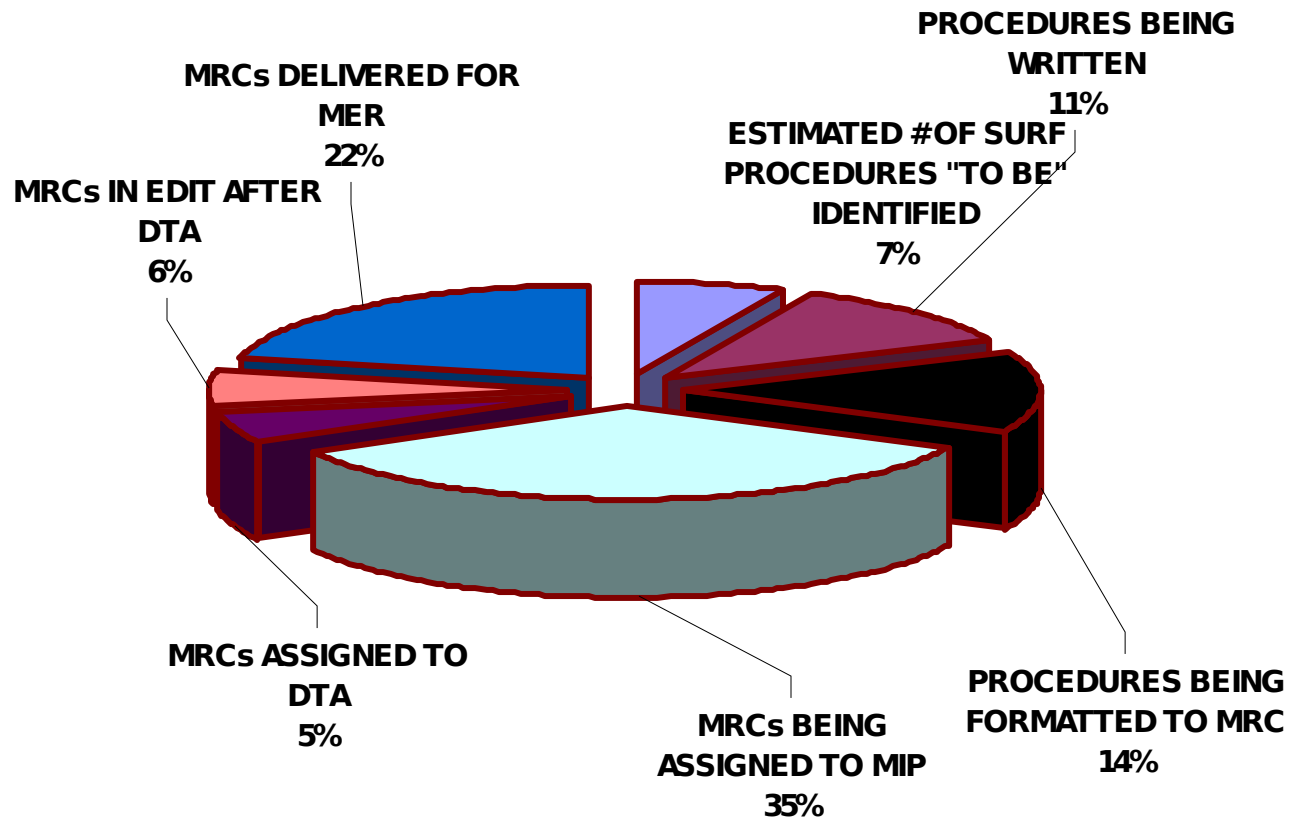


CONVERSION OF COMMON ASSESSMENT PROCEDURES TO PMS

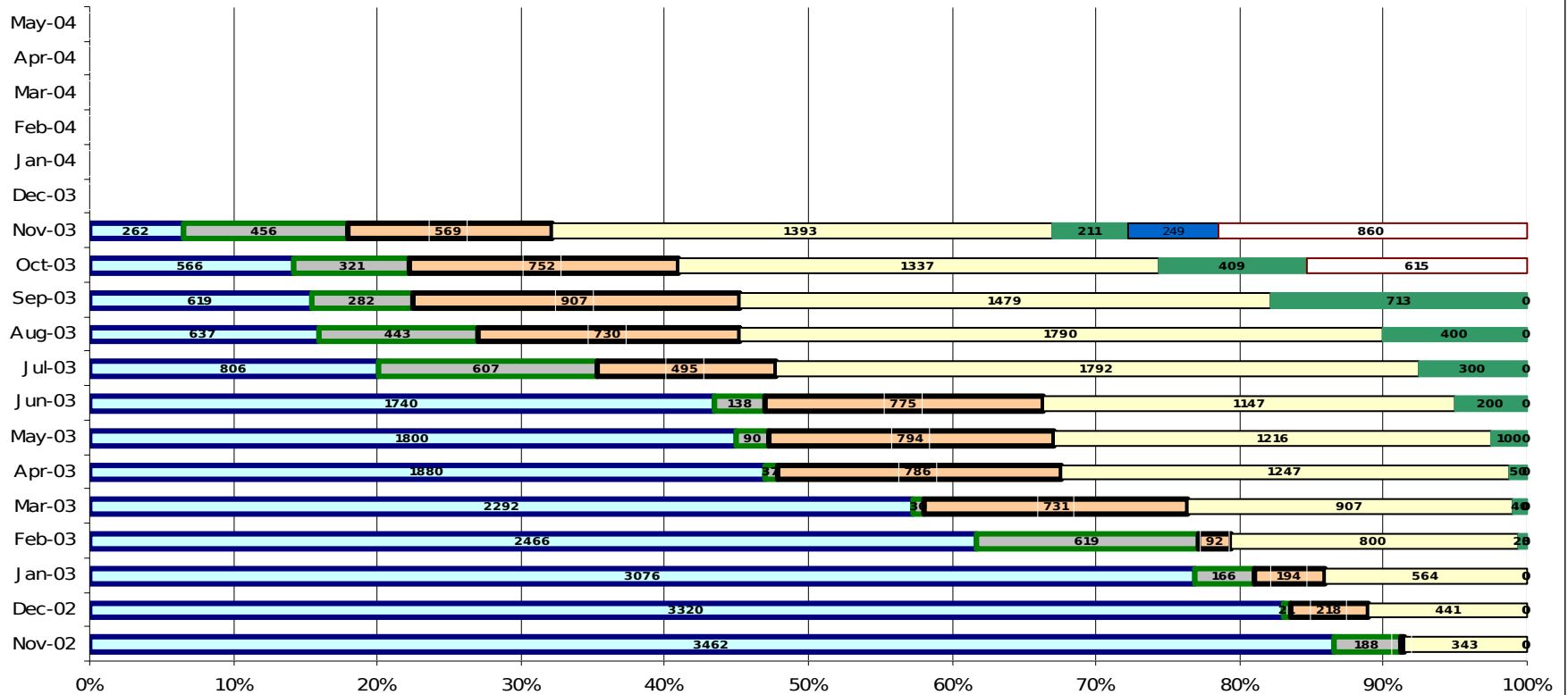
PROGRESS WEEKLY REPORT

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CURRENT WORKLOAD DRIVERS OF DOCUMENTS BEING WORKED



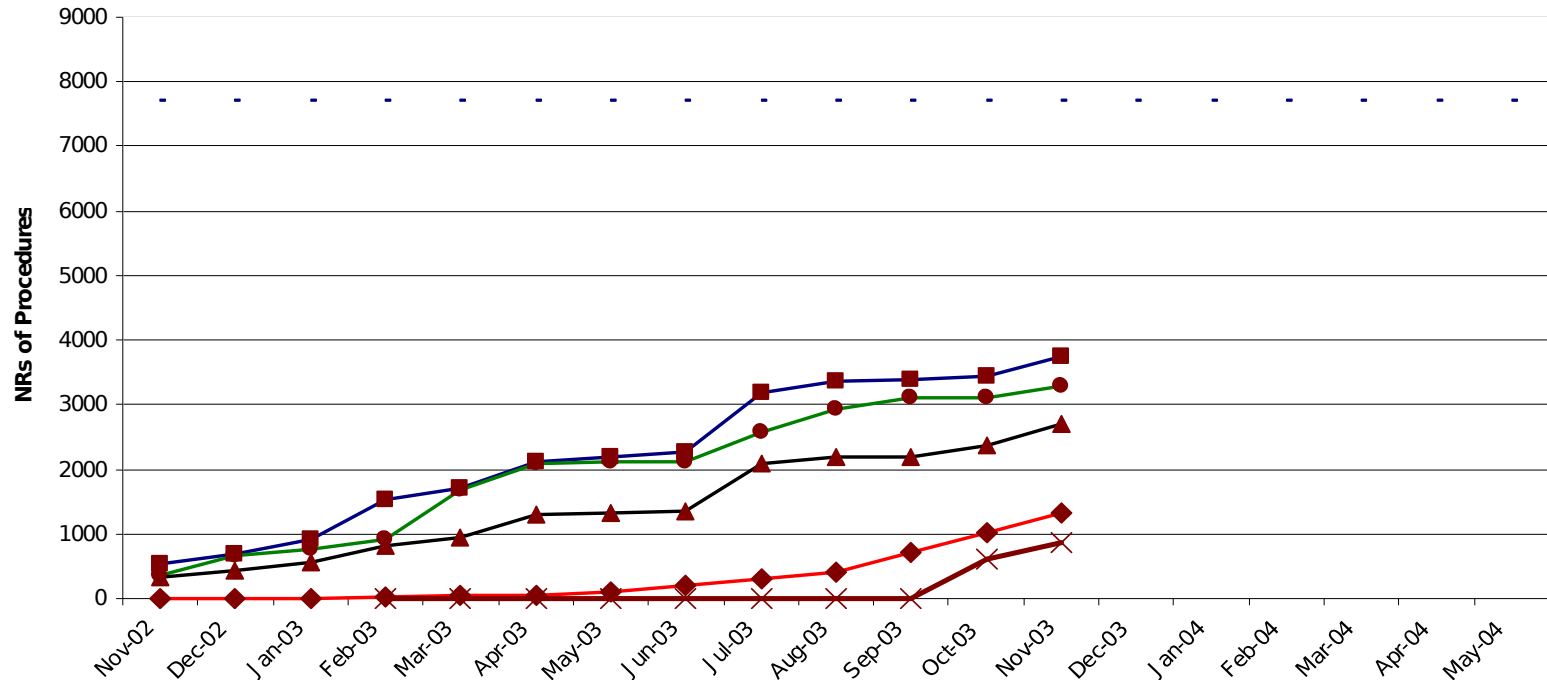
Procedure Development Progress



- ESTIMATED #OF SURF PROCEDURES "TO BE" IDENTIFIED
- PROCEDURES BEING WRITTEN
- PROCEDURES BEING FORMATTED TO MRC
- MRCs BEING ASSIGNED TO MIP
- MRCs ASSIGNED TO DTA
- MRCs IN EDIT AFTER DTA
- MRCs DELIVERED FOR MER

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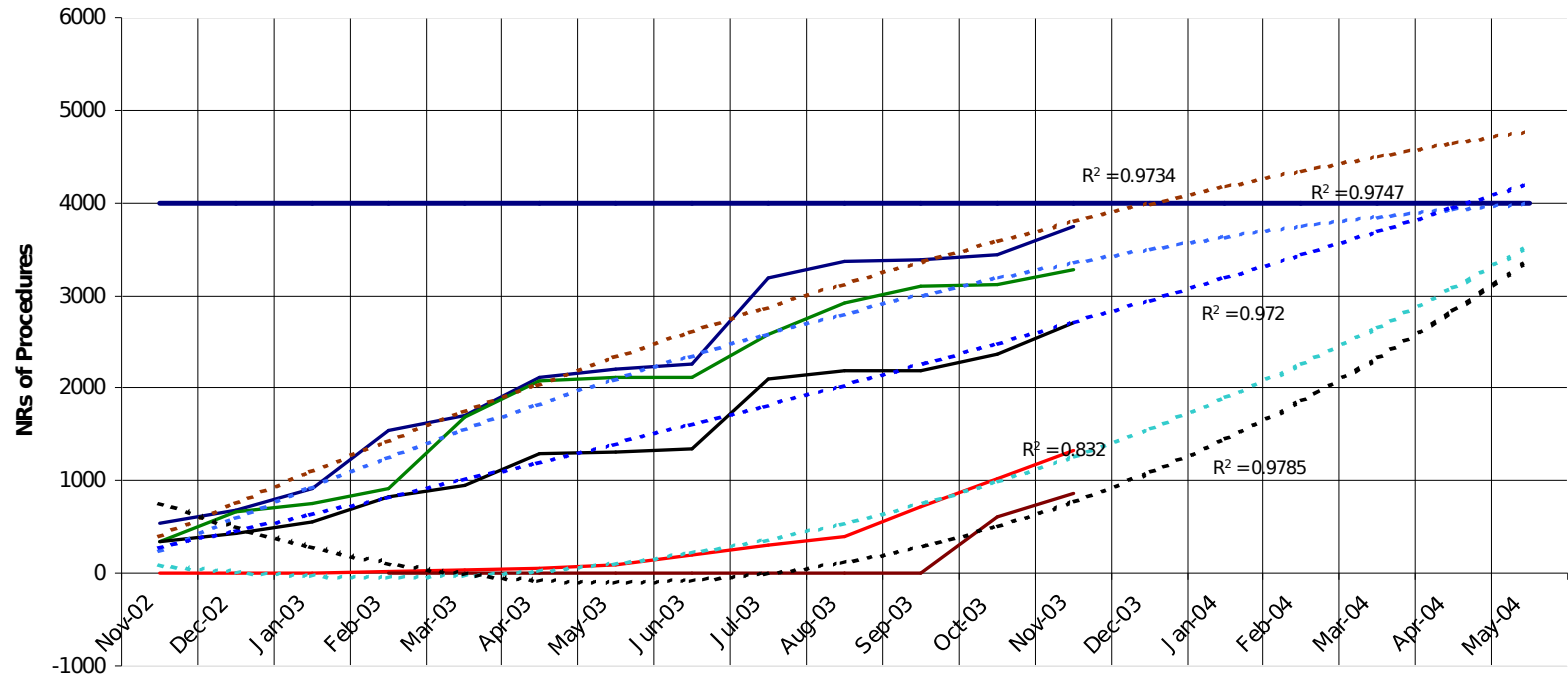
ASSESSMENT MRC DEVELOPMENT STATUS



- SURFACE & INSURV & SUB & CARRIER ESTIMATE # OF MRCs
- SURFACE & INSURV ESTIMATE # OF MRCs
- TOTAL INDIVIDUAL PROCEDURES IDENTIFIED
- PROCEDURES FORMATTED TO MRC
- MRCs DELIVERED FOR MER
- SURFACE & INSURV & SUB ESTIMATE # OF MRCs
- HM&E/C5RA ESTIMATE # OF MRCs (SURF)
- PROCEDURES WRITTEN
- MRCs ASSIGNED TO MIP

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ASSESSMENT MRC OVERALL TREND



— HM&E/C5RA ESTIMATE #OF MRCs (SURF)

— PROCEDURES WRITTEN

— MRCs ASSIGNED TO MIP

- - - Poly. (TOTAL INDIVIDUAL PROCEDURES IDENTIFIED)

- - - Poly. (PROCEDURES FORMATTED TO MRC)

- - - Poly. (MRCs DELIVERED FOR MER)

— TOTAL INDIVIDUAL PROCEDURES IDENTIFIED

— PROCEDURES FORMATTED TO MRC

— MRCs DELIVERED FOR MER

- - - Poly. (PROCEDURES WRITTEN)

- - - Poly. (MRCs ASSIGNED TO MIP)

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Background Information

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Process Map

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INSURV PROCEDURES

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INSURV PROCEDURE ASSUMPTIONS

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